



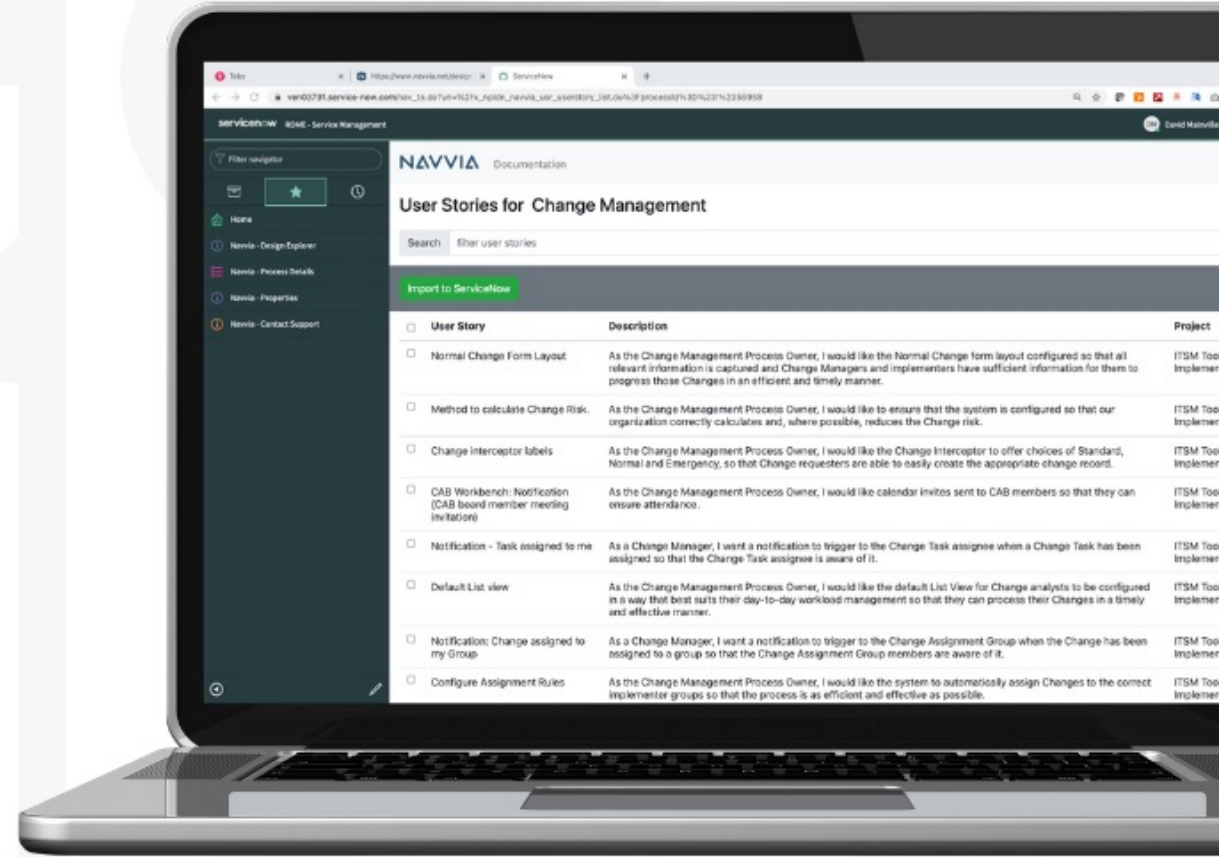
User Story Express for ServiceNow®



Thursday, December 2, 2021



11:00 - 11:30 AM EST



Brought to you by:

NAVVIA

Your Hosts



Katherine Franco Rey
Marketing Coordinator

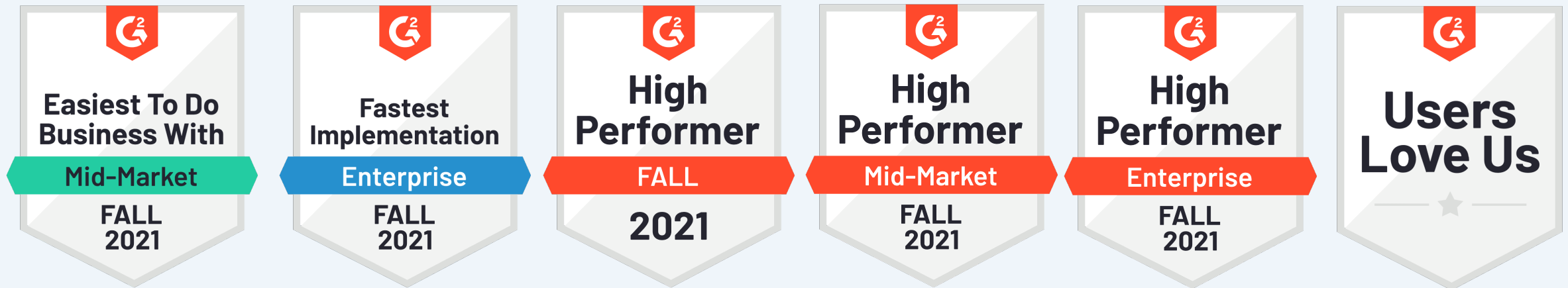


David Mainville
CEO, Co-founder





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The Business Problem

75 %

IT Implementation initiatives that will fail to meet objectives

Based on an aggregate of studies from Boston Group, Capgemini, Everest Group, Forbes, KPMG, & McKinsey & Company





Based on an aggregate of studies from Boston Group, Capgemini, Everest Group, KPMG, & McKinsey & Company



What is Navvia?

What is Navvia?

- A Powerful Tool for Process Design & Requirements Gathering
 - Process maturity/capability assessments
 - Process design and documentation
 - User story mapping
 - Technical requirements gathering
- Expedites Business Analysis work
 - Improves consistency & effectiveness
 - Saves time & money



What is Navvia?

The screenshot displays the Navvia software interface, which is a BPMN editor. The main workspace shows a process diagram titled "Change Management: Raising and Recording Normal Changes". The process is divided into swimlanes: "Requester" (top), "Requester" (middle), and "System / Inter-Process" (bottom). The process starts with a start event in the Requester lane, leading to a decision diamond. From this diamond, two paths emerge: one for "Emergency Changes" (labeled CHG 1.3) and one for "Standard Changes" (labeled CHG 1.2). Both paths lead to a "Create Normal Change" task (labeled CHG 1.1). Following this task, the process splits into two parallel paths: "2.1 Review CR" (labeled CHG 1.1) and "2.2 Perform Assessment" (labeled CHG 1.1). Both paths converge into a "Provide Details" task (labeled CHG 1.4). From "Provide Details", the process flows to "Calculate Risk" (labeled CHG 1.5), then to "Perform Collision Detection" (labeled CHG 1.6). A decision diamond follows, asking "Conflict? change the date?". If "Yes", it loops back to "Provide Details". If "No", it proceeds to "Submit Change" (labeled CHG 1.7). From "Submit Change", another decision diamond asks "Cancel CR?". If "Yes", it leads to "3.3 Abandon Change" (labeled CHG 1.7). If "No", it leads to "2.1 Review CR" (labeled CHG 1.7). The process ends with a final event in the Requester lane. The diagram includes various BPMN symbols such as tasks, events, and decision diamonds. The interface also features a top menu bar with options like "Import", "Export", "Edit", "Actions", "Options", and "Responsibility Matrix". A toolbar below the menu bar contains various editing tools. On the left side, there are palettes for "BPMN Shapes" and "Flowchart Shapes". On the right side, there is a "Task Details" panel showing information for the selected task "CHG 1.1 Create Normal Change".

Change Management: Raising and Recording Normal Changes

Task Details

Task Id
CHG 1.1

Name
Create Normal Change

Description
A Change record is created (i.e., captured or logged) in the Change Management system. This task, performed by the Submitter on behalf of the Requester, includes identifying all of the basic information regarding the request. The Change may be the introduction of a modification to or

Task Type
Task

Roles 3

Inputs 1

Outputs 0

User Stories 2

Procedures 0

Notes 0

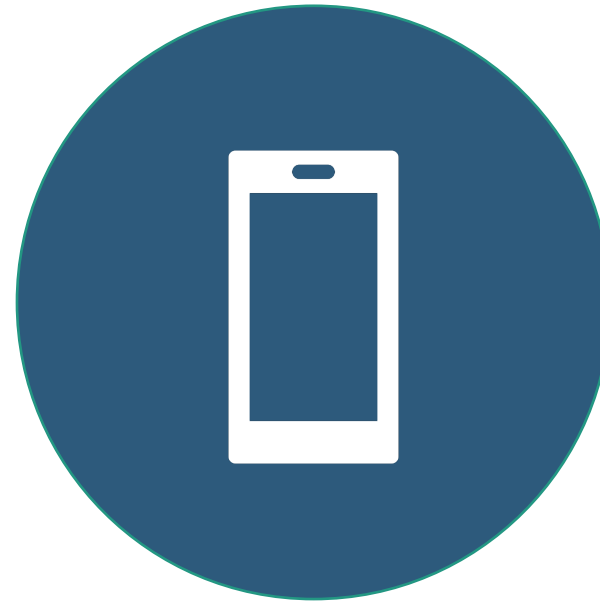


What is User Story Express?

User Story Express



Navvia API



Navvia User Story Express App

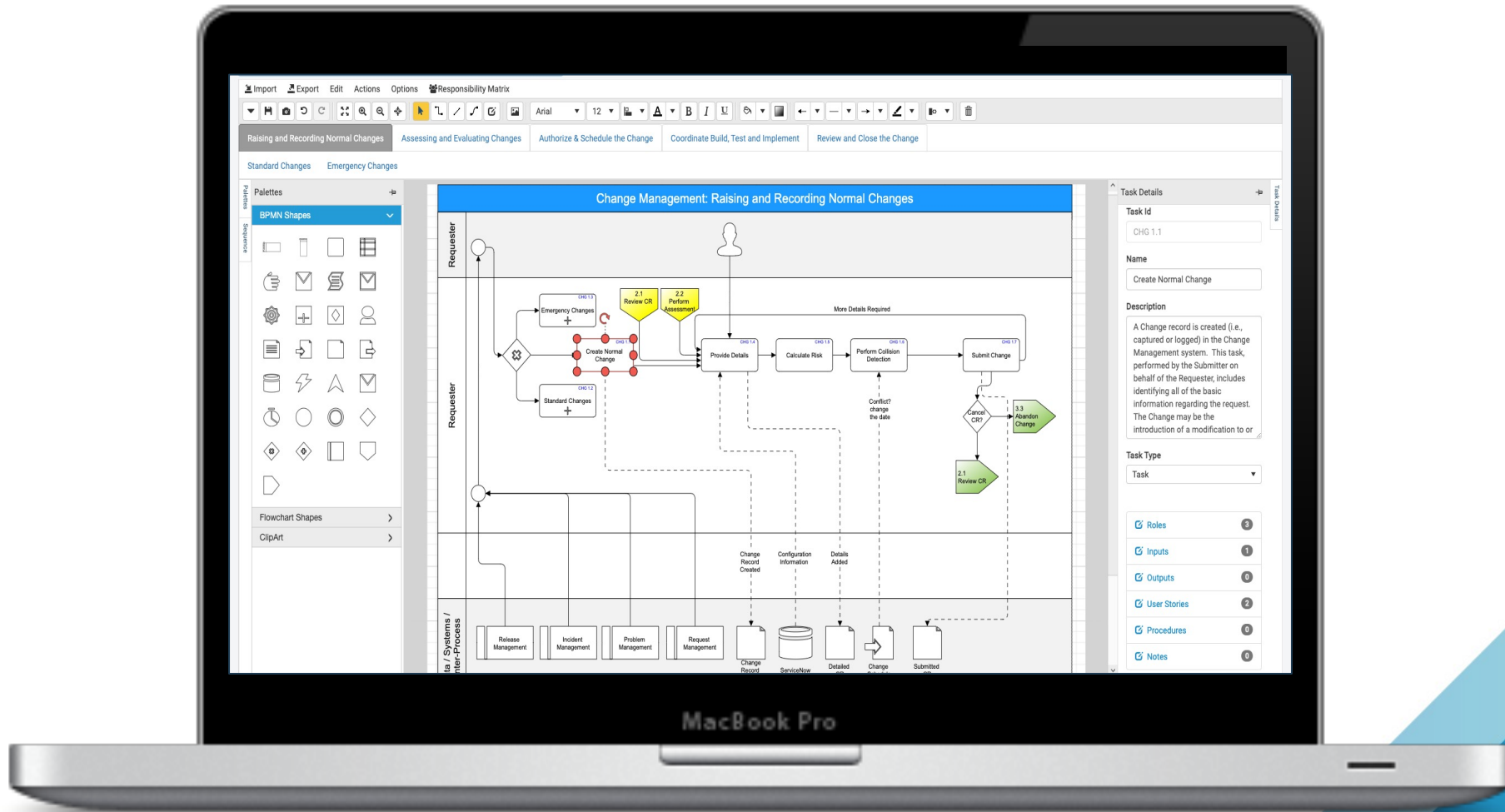


User Story Express

- Retrieves the following information from Navvia:
 - Process Documentation
 - Process guides, flows
 - User Story Documentation
 - Technical Requirements
 - Data Specifications, tool requirements, states, notifications, metrics, supporting documentation & more
- Facilitates the creation of:
 - User story records in ServiceNow®
 - Knowledge articles
 - Document links to ServiceNow® modules
 - Document Approvals



Live Demo



What are the benefits?

The Benefits

- Better Alignment to the needs of the business
- Less rework, saving you time and money
- Human Centered Design, by listening to the voice of the customer
- Supports the principles of Agile Development



Pricing

Navvia is a Tremendous Value



Enterprise+

\$18,340 / year

Perfect for Digital Transformation, BPM or ITSM

10 editors, unlimited users, all features & templates, SSO and more...

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User Story Express

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▶

Thank you for Attending

To learn more about the Navvia Process Designer &
User Story Express

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